



CITY OF LEON VALLEY

**RFP EMS BILLING SERVICES and
RFP EMS DEBT COLLECTION SERVICES**

ADDENDUM #1

June 22, 2016

The information below may be relevant to both **EMS Billing** and **EMS Debt Collection** and is therefore being provided as an addendum for both requests.

You must acknowledge receipt of this addendum by submitting the last page with your proposal.

Q. Who is the current billing agency?

A. Intermedix

Q. What is their billing rate?

A. 11%

Q. Why are you going out for RFP?

A. Current contract is expired

Q. Is the City happy with the current billing agency?

A. Yes

Q. What does the City need to have included in the rugged computers?

A. ePCR Software

Q. Of the 1,334 EMS calls what is the break down?

A. BLS..... 39
ALS 1. 832
ALS 2. 7
Mileage. 2

Q. What is the current charges for;

A. BLS..... \$ 550
ALS 1. \$650
ALS 2. \$750
Mileage. \$18

- Q. What is the average loaded mileage to the commonly used Hospital?
A. 2 miles
- Q. What is the Average Hospital that is used by the City?
A. Methodist
- Q. Does the City provide only 911 Response or does the City provide Non emergency?
A. Yes
- Q. What is the Financial breakdown that the City recovered from billing?
A. Medicare..... 32%
Medicaid..... 10%
Private..... 34%
Self..... 24%
- Q. What is the average payment received on EMS total bill?
A. \$400
- Q. Does the City EMS collect billing and demographic information along with Signatures at call?
A. Yes
- Q. When was the last Medicare application (855) completed?
A. Approximately 3 years prior
- Q. The City has a 6 month cancellation period what would the City consider cause for termination?
A. Noncompliance of contract
- Q. Is the City currently using a Collection service?
A. Yes
- Q. What is the charges that the Collection service charge?
A. 3%
- Q. How aggressive is the City when accounts are not paid and turned over to Collections?
A. More than 120 days delinquent
- Q. Does the City utilize any type of software program for ePCR?
A. Yes
- Q. We are out of the State of Texas, will the City accept Notary Public affidavits from CT?
A. Yes

Q. How does the City currently report to Texas Dept of SHSTR?

A. Annual

Q. How long has the City been billing?

A. More than 15 years

NOTE: A series of "Questions and Answers" from a previous request may provide helpful information. It is available for your reference [HERE](#).



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RECEIPT ACKNOWLEDGMENT**

Issued June 22, 2016

Signature

Printed Name

Company/Business Name